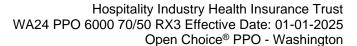


Hospitality Industry Health Insurance Trust WA24 PPO 6000 70/50 RX3 Effective Date: 01-01-2025 Open Choice® PPO - Washington

PLAN FEATURES	IN-NETWORK	OUT-OF-NETWORK
		r. There might be a maximum number of
visits or days, or a dollar limit per year	. In such cases, the benefit year begi	ns on January 1 (unless otherwise noted).
Refer to your plan documents to learn	more.	
Deductible (per calendar year)	\$6,000 per Individual	\$8,000 per Individual
	\$12,000 per Family	\$16,000 per Family
Covered expenses add up toward both	n your in-network and out-of-network	deductible at the same time.
You must first meet the deductible bef	ore the plan begins paying benefits, ι	unless otherwise noted.
The amount you pay (cost sharing) for	some medical services does not cou	ınt toward your deductible.
Prescription drug costs do not count to	oward the deductible. Refer to your pl	an documents for details.
Your family will have one deductible. Y	ou will meet it when the expenses of	several family members add up to the
family deductible. No one person will h	nave to pay more than the individual o	deductible.
Member coinsurance	You pay 30%	You pay 50%
Applies to all expenses except as note	ed.	
Out-of-pocket limit (per calendar	\$6,900 per Individual	\$12,000 per Individual
year)		
	\$13,800 per Family	\$24,000 per Family
Covered expenses add up toward both	n your in-network and out-of-network	out-of-pocket limit at the same time.
Some of your cost sharing may not co	unt toward the out-of-pocket limit.	
Your pharmacy expenses count towar		
In-network expenses include coinsura	nce/copays and deductibles.	
Out-of-network expenses include coins		
Your family will have one out-of-pocke	t limit. You will meet it when the expe	enses of several family members add up to
the family out-of-pocket limit. No one p	person will have to pay more than the	individual out-of-pocket limit amount.
Lifetime maximum		
Unlimited except where otherwise indi		D (: 1.4050((M I
Unlimited except where otherwise indi Payment for out-of-network care**	cated. Does not apply	Professional: 105% of Medicare
Payment for out-of-network care**	Does not apply	Facility: 140% of Medicare
Payment for out-of-network care** Primary care physician selection		
Payment for out-of-network care** Primary care physician selection Precertification requirements -	Does not apply Does not apply	Facility: 140% of Medicare Does not apply
Primary care physician selection Precertification requirements - Some out-of-network services need approximately a	Does not apply Does not apply pproval by us in advance (precertifica	Facility: 140% of Medicare Does not apply tion). Without this approval, we reduce
Primary care physician selection Precertification requirements - Some out-of-network services need appending by \$400. Refer to your plan of	Does not apply Does not apply pproval by us in advance (precertifical locuments for a full list of services that	Facility: 140% of Medicare Does not apply tion). Without this approval, we reduce at need this approval.
Primary care physician selection Precertification requirements - Some out-of-network services need appendits by \$400. Refer to your plan of Referral requirement	Does not apply Does not apply pproval by us in advance (precertifical locuments for a full list of services the Not required	Facility: 140% of Medicare Does not apply tion). Without this approval, we reduce at need this approval. None
Payment for out-of-network care** Primary care physician selection Precertification requirements - Some out-of-network services need appendits by \$400. Refer to your plan of Referral requirement Virtual care consultations - You can	Does not apply Does not apply proval by us in advance (precertifical locuments for a full list of services that Not required access covered services for virtual company to the control of the control	Facility: 140% of Medicare Does not apply tion). Without this approval, we reduce at need this approval. None are visits from different kinds of providers in
Primary care physician selection Precertification requirements - Some out-of-network services need appendits by \$400. Refer to your plan of Referral requirement Virtual care consultations - You can your network. Log on to Aetna.com to	Does not apply Does not apply proval by us in advance (precertifical locuments for a full list of services that Not required access covered services for virtual company to the control of the control	Facility: 140% of Medicare Does not apply tion). Without this approval, we reduce at need this approval. None
Primary care physician selection Precertification requirements - Some out-of-network services need as benefits by \$400. Refer to your plan of Referral requirement Virtual care consultations - You can your network. Log on to Aetna.com to including cost share amounts.	Does not apply Does not apply pproval by us in advance (precertifical locuments for a full list of services that Not required access covered services for virtual cosee a list of virtual care providers. Y	Facility: 140% of Medicare Does not apply tion). Without this approval, we reduce at need this approval. None are visits from different kinds of providers in ou'll also find more about your options,
Primary care physician selection Precertification requirements - Some out-of-network services need as benefits by \$400. Refer to your plan of Referral requirement Virtual care consultations - You can your network. Log on to Aetna.com to including cost share amounts. CVS VIRTUAL CARE	Does not apply Does not apply proval by us in advance (precertifical locuments for a full list of services the Not required access covered services for virtual cosee a list of virtual care providers. Y	Facility: 140% of Medicare Does not apply tion). Without this approval, we reduce at need this approval. None are visits from different kinds of providers in ou'll also find more about your options, OUT-OF-NETWORK
Primary care physician selection Precertification requirements - Some out-of-network services need appendits by \$400. Refer to your plan of Referral requirement Virtual care consultations - You can your network. Log on to Aetna.com to including cost share amounts. CVS VIRTUAL CARE CVS Health Virtual Primary Care	Does not apply Does not apply pproval by us in advance (precertifical locuments for a full list of services that Not required access covered services for virtual cosee a list of virtual care providers. Y	Facility: 140% of Medicare Does not apply tion). Without this approval, we reduce at need this approval. None are visits from different kinds of providers in ou'll also find more about your options,
Primary care physician selection Precertification requirements - Some out-of-network services need appendits by \$400. Refer to your plan of Referral requirement Virtual care consultations - You can your network. Log on to Aetna.com to including cost share amounts. CVS VIRTUAL CARE CVS Health Virtual Primary Care (VPC) - preventive care	Does not apply Does not apply proval by us in advance (precertifical locuments for a full list of services the Not required access covered services for virtual cosee a list of virtual care providers. Y	Facility: 140% of Medicare Does not apply tion). Without this approval, we reduce at need this approval. None are visits from different kinds of providers in ou'll also find more about your options, OUT-OF-NETWORK
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Primary care physician selection Precertification requirements - Some out-of-network services need appendits by \$400. Refer to your plan of Referral requirement Virtual care consultations - You can your network. Log on to Aetna.com to including cost share amounts. CVS VIRTUAL CARE CVS Health Virtual Primary Care (VPC) - preventive care consultations Includes screening and counseling set	Does not apply Does not apply proval by us in advance (precertifical locuments for a full list of services that Not required access covered services for virtual conseenants of virtual care providers. Your IN-NETWORK Covered 100%; no deductible rvices through CVS Health Virtual Pri	Facility: 140% of Medicare Does not apply tion). Without this approval, we reduce at need this approval. None are visits from different kinds of providers in ou'll also find more about your options, OUT-OF-NETWORK
Primary care physician selection Precertification requirements - Some out-of-network services need appendits by \$400. Refer to your plan of Referral requirement Virtual care consultations - You can your network. Log on to Aetna.com to including cost share amounts. CVS VIRTUAL CARE CVS Health Virtual Primary Care (VPC) - preventive care consultations Includes screening and counseling serrefer to Aetna.com for more information	Does not apply Does not apply proval by us in advance (precertifical ocuments for a full list of services that Not required access covered services for virtual cosee a list of virtual care providers. Y IN-NETWORK Covered 100%; no deductible rvices through CVS Health Virtual Print.	Facility: 140% of Medicare Does not apply tion). Without this approval, we reduce at need this approval. None are visits from different kinds of providers in ou'll also find more about your options, OUT-OF-NETWORK Not applicable mary Care for members age 18 and older;
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Primary care physician selection Precertification requirements - Some out-of-network services need appendits by \$400. Refer to your plan of Referral requirement Virtual care consultations - You can your network. Log on to Aetna.com to including cost share amounts. CVS VIRTUAL CARE CVS Health Virtual Primary Care (VPC) - preventive care consultations Includes screening and counseling serefer to Aetna.com for more information CVS Health Virtual Primary Care (VPC) - consultations Includes basic medical service consultations	Does not apply Does not apply proval by us in advance (precertifical locuments for a full list of services that Not required access covered services for virtual conseer a list of virtual care providers. Your seems of the Noterough CVS Health Virtual Print. Covered 100%; no deductible asultations through CVS Health Virtual Prints of the Noterough CVS Health Virtual	Facility: 140% of Medicare Does not apply tion). Without this approval, we reduce at need this approval. None are visits from different kinds of providers in ou'll also find more about your options, OUT-OF-NETWORK Not applicable mary Care for members age 18 and older;
Primary care physician selection Precertification requirements - Some out-of-network services need appendits by \$400. Refer to your plan of the Referral requirement Virtual care consultations - You can your network. Log on to Aetna.com to including cost share amounts. CVS VIRTUAL CARE CVS Health Virtual Primary Care (VPC) - preventive care consultations Includes screening and counseling serrefer to Aetna.com for more information CVS Health Virtual Primary Care (VPC) - consultations Includes basic medical service con and older; refer to Aetna.com for a	Does not apply Does not apply Does not apply Doroval by us in advance (precertifical locuments for a full list of services that Not required access covered services for virtual conseenants of virtual care providers. Your seenants of virtual care providers. Your seenants of the North Network Covered 100%; no deductible of the North Network of the Network of the North Network of the Network of	Facility: 140% of Medicare Does not apply tion). Without this approval, we reduce at need this approval. None are visits from different kinds of providers in ou'll also find more about your options, OUT-OF-NETWORK Not applicable mary Care for members age 18 and older; Not applicable rtual Primary Care for members age 18
Primary care physician selection Precertification requirements - Some out-of-network services need appendits by \$400. Refer to your plan of Referral requirement Virtual care consultations - You can your network. Log on to Aetna.com to including cost share amounts. CVS VIRTUAL CARE CVS Health Virtual Primary Care (VPC) - preventive care consultations Includes screening and counseling serefer to Aetna.com for more information CVS Health Virtual Primary Care (VPC) - consultations Includes basic medical service consultations	Does not apply Does not apply proval by us in advance (precertifical locuments for a full list of services that Not required access covered services for virtual conseer a list of virtual care providers. Your seems of the Noterough CVS Health Virtual Print. Covered 100%; no deductible asultations through CVS Health Virtual Prints of the Noterough CVS Health Virtual	Facility: 140% of Medicare Does not apply tion). Without this approval, we reduce at need this approval. None are visits from different kinds of providers in ou'll also find more about your options, OUT-OF-NETWORK Not applicable mary Care for members age 18 and older; Not applicable



CVS Health Virtual Care (VC) -	Covered 100%; no deductible	Not applicable
mental health		
PREVENTIVE CARE	IN-NETWORK	OUT-OF-NETWORK
Routine adult physical exams/	Covered 100%; no deductible	50%; after deductible
immunizations		
	then 1 exam every 12 months age 65 an	
Routine well child	Covered 100%; no deductible	50%; after deductible
exams/immunizations		
 7 exams in the first 12 months 		
 3 exams from age 13 months to 24 m 		
• 3 exams from age 25 months to 36 m		
• 1 exam every 12 months thereafter u		
Routine gynecological care exams		50%; after deductible
1 exam and pap smear per year, include		
Routine mammogram	Covered 100%; no deductible	50%; after deductible
Recommended: One per year for mem		
Women's health	Covered 100%; no deductible	50%; after deductible
	betes, HPV (Human- Papillomavirus) DN	
	screening for human immunodeficiency v	
	reastfeeding support, supplies and coun	
	ACA mandated contraceptives, including	
• • • • • • • • • • • • • • • • • • • •	lures (including tubal ligation), patient ed	ucation and counseling. Limits may
apply.		
Pre-natal maternity	Covered 100%; no deductible	50%; after deductible
Routine digital rectal exam	Covered 100%; no deductible	50%; after deductible
Recommended: For members age 40		
Prostate-specific antigen test	Covered 100%; no deductible	50%; after deductible
Recommended: For members age 40 a		500/ - f(l- l- d'l-l-
Colorectal cancer screening	Covered 100%; no deductible	50%; after deductible
Recommended: For members age 45		No Comment
Routine eye exams	Not Covered	Not Covered
Routine hearing screening	Covered 100%; no deductible	50%; after deductible
PHYSICIAN SERVICES	IN-NETWORK	OUT-OF-NETWORK
Office visits to non-specialist	\$40 office visit copay; no deductible	50%; after deductible
	al physician, family practitioner or pediat	
Specialist office visits	\$60 office visit copay; no deductible	50%; after deductible
Includes visits to a naturopath	O 14000/ l . l	No Comment
Hearing exams	Covered 100%; no deductible	Not Covered
1 routine exam per 24 months.	(*AO	500/#
Walk-in clinics	\$40 copay; no deductible	50%; after deductible
	care facilities. Sometimes they may be	
	offer some limited medical care and sen	
surgical centers, and physician offices.	s, emergency rooms, the outpatient depa	пинент от а поѕрнат, атпригатогу
Allergy testing	Your cost sharing amount depends	Your cost sharing amount depends
, g, tooting	on the type of service and where you	on the type of service and where you
	receive it.	receive it.
Allergy injections	Your cost sharing amount depends	Your cost sharing amount depends
	on the type of service and where you	on the type of service and where you
	receive it.	receive it.





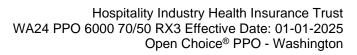
DIAGNOSTIC PROCEDURES	IN-NETWORK	OUT-OF-NETWORK	
Diagnostic X-ray (Other than	30%; after deductible	50%; after deductible	
complex imaging services)			
When your physician performs and bills	s for this service at their office, you pay y	our office visit cost share amount.	
Diagnostic laboratory	30%; after deductible	50%; after deductible	
When your physician performs and bills for this service at their office, you pay your office visit cost share amount.			
Diagnostic complex imaging	30%; after deductible	50%; after deductible	
When your physician performs and bills for this service at their office, you pay your office visit cost share amount.			
		_	

EMERGENCY MEDICAL CARE	IN-NETWORK	OUT-OF-NETWORK
Urgent care provider	\$75 office visit copay; no deductible	50%; after deductible
Non-urgent use of urgent care	Not Covered	Not Covered
provider		
Emergency room	30% after \$300 copay; no deductible	Same as in-network care
Copay waived if admitted		
Non-emergency care in an	Not Covered	Not Covered
emergency room		
Emergency use of ambulance	30%; no deductible	Same as in-network care
Non-emergency use of ambulance	Not covered unless medically	Not covered unless medically
	necessary for safe transport	necessary for safe transport
HOSPITAL CARE	IN-NETWORK	OUT-OF-NETWORK
Inpatient coverage	30%; after deductible	50%; after deductible
When you're admitted into a hospital for	or the care you need, your cost sharing a	mount counts toward all covered
benefits you receive.		
Inpatient maternity coverage	30%; after deductible	50%; after deductible
(includes delivery and postpartum		
care)		
When you're admitted into a hospital for	or the care you need, your cost sharing a	mount counts toward all covered
benefits you receive.		
Outpatient hospital	30%; after deductible	50%; after deductible
When you receive outpatient care at a	hospital but don't stay overnight, your co	st sharing amount counts toward all
covered benefits during your visit.		
Outpatient surgery - hospital	30%; after deductible	50%; after deductible
When you receive outpatient care at a	hospital but don't stay overnight, your co	st sharing amount counts toward all
covered benefits during your visit.		
Outpatient surgery - freestanding	30%; after deductible	50%; after deductible
facility		

covered benefits during your visit.			
MENTAL HEALTH SERVICES	IN-NETWORK	OUT-OF-NETWORK	
Inpatient	30%; after deductible	50%; after deductible	
When you're admitted into a hospital for the care you need, your cost sharing amount counts toward all covered			
benefits you receive.			
Mental health office visits	\$40 copay; no deductible	50%; after deductible	
Other mental health services	30%; after deductible	50%; after deductible	
When you receive outpetient care at a facility but don't stay overnight, your cost sharing amount counts toward all			

When you receive outpatient care at a hospital but don't stay overnight, your cost sharing amount counts toward all

When you receive outpatient care at a facility but don't stay overnight, your cost sharing amount counts toward all covered benefits during your visit.

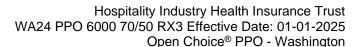




SUBSTANCE ABUSE	IN-NETWORK	OUT-OF-NETWORK
Inpatient	30%; after deductible	50%; after deductible
	or the care you need, your cost sha	aring amount counts toward all covered
benefits you receive.		
Residential treatment facility	30%; after deductible	50%; after deductible
•	the care you need, your cost shar	ing amount counts toward all covered benefit
you receive.		
Substance abuse office visits	\$40 copay; no deductible	50%; after deductible
Other substance abuse services	30%; after deductible	50%; after deductible
	facility but don't stay overnight, yo	ur cost sharing amount counts toward all
covered benefits during your visit.		
THERAPY SERVICES	IN-NETWORK	OUT-OF-NETWORK
Spinal manipulation therapy	\$60 copay; no deductible	50%; after deductible
Limited to 20 visits per year		
Outpatient short-term	\$60 copay; no deductible	50%; after deductible
rehabilitation		
Limited to 25 visits per year		
Includes speech, physical, occupation		
Neurodevelopmental Therapy	\$60 copay; no deductible	50%; after deductible
Habilitative physical therapy	30%; after deductible	50%; after deductible
Habilitative occupational therapy	30%; after deductible	50%; after deductible
Habilitative speech therapy	30%; after deductible	50%; after deductible
Autism related physical therapy	30%; after deductible	50%; after deductible
Autism related occupational	30%; after deductible	50%; after deductible
therapy		
Autism related speech therapy	30%; after deductible	50%; after deductible
Autism related behavioral therapy	\$40 copay; no deductible	50%; after deductible
These benefits are combined with out	patient mental health visits	
Autism related applied behavior	30%; after deductible	50%; after deductible
analysis		
Your benefits for these services are th	e same as any other outpatient me	ental health other services benefit
OTHER SERVICES	IN-NETWORK	OUT-OF-NETWORK
Skilled nursing facility	30%; after deductible	50%; after deductible
Limited to 120 days per year		,
	the care you need, your cost shar	ing amount counts toward all covered benefit
you receive.	•	ŭ
Home health care	30%; after deductible	50%; after deductible
Home health care services include pri		,
		One visit equals a period of four hours or less
Hospice care - inpatient	30%; after deductible	50%; after deductible
		ing amount counts toward all covered benefit
you receive.	,,	<u> </u>
Hospice care - outpatient	30%; after deductible	50%; after deductible
•		ur cost sharing amount counts toward all
covered benefits during your visit.	,,	9
	Covered as part of home health	care Covered as part of home health care
Private duty nursing	Covered as part of floring fleating	care develor as part of floring floatin care



Durable medical equipment	30%; after deductible	50%; after deductible
Diabetic supplies (if not covered	Covered same as any other medical	Covered same as any other medical
under the prescription drug benefit)	expense.	expense.
ander the process phone and greeness,	You pay your prescription drug cost	You pay your prescription drug cost
	sharing amount if you have	sharing amount if you have
	prescription drug coverage. If not,	prescription drug coverage. If not,
	you pay your PCP visit cost sharing	you pay your PCP visit cost sharing
	amount.	amount.
Infusion therapy - home/office	\$60 copay; no deductible	50%; after deductible
Infusion therapy - outpatient	30%; after deductible	50%; after deductible
hospital/freestanding facility	,	,
Gene-based, Cellular, and other	Your cost sharing amount depends	Not Covered
Innovative Therapies (GCIT™)	on the type of service and where you	
,	receive it.	
	\$60 copay; no deductible for gene	
	therapy drugs, if applicable	
	In-network coverage is provided at	
	GCIT™ designated facilities only.	
Hearing aids	Covered 100%; no deductible	50%; after deductible
\$5,000 maximum every 12 months		
Transplants	30%; after deductible	50%; after deductible
	In-network coverage is only available	Out-of-network coverage applies
	at Institutes of Excellence (IOE)	when you use a non-IOE facility. You
	contracted facility.	will pay more out of pocket when
	·	using a non-IOE facility.
Bariatric surgery	Not Covered	Not Covered
Acupuncture	\$40 copay; no deductible	50%; after deductible
Limited to 20 visits per year		
Temporomandibular joint disorder	30%; after deductible	50%; after deductible
(TMJ)		
Includes coverage for surgical and		
non-surgical TMJ treatment		
Other licensed providers (including	Your cost sharing depends on the	Your cost sharing depends on the
alternative care)	type of service and where you	type of service and where you
	receive it.	receive it.
FAMILY PLANNING	IN-NETWORK	OUT-OF-NETWORK
Infertility treatment	Your cost sharing amount depends	Your cost sharing amount depends
	on the type of service and where you	on the type of service and where you
	receive it.	receive it.
	nation and the diagnosis and treatment of	
Advanced Reproductive	Not Covered	Not Covered
Technology (ART)		
	allopian transfer (ZIFT), gamete intrafallo	
	intracytoplasmic sperm injection (ICSI), o	
Fertility preservation	Not Covered	Not Covered
Vasectomy	Covered 100%; no deductible	50%; after deductible
Tubal ligation	Covered 100%; no deductible	50%; after deductible





PHARMACY	IN-NETWORK	OUT-OF-NETWORK
Pharmacy plan type	Advanced Control Plan - Aetna	
Prescription drug out-of-pocket limit	Prescription drug expenses apply to your medical out-of-pocket limit.	
Generic drugs		
Retail	\$15 copay	40% of submitted cost; after applicable in-network cost share
Mail order	\$30 copay	Not applicable
Preferred brand-name drugs		
Retail	\$45 copay	40% of submitted cost; after applicable in-network cost share
Mail order	\$90 copay	Not applicable
Non-preferred generic and brand-na	me drugs	
Retail	\$70 copay	40% of submitted cost; after applicable in-network cost share
Mail order	\$140 copay	Not applicable
Specialty drugs		
Preferred specialty	30%	40% of submitted cost; after applicable in-network cost share
	Maximum \$150	
Non-preferred specialty	30%	40% of submitted cost; after applicable in-network cost share
	Maximum \$150	• •

Pharmacy day supply and requirements

Retail

You can get up to a 30-day supply from Aetna National Network

Mandatory maintenance choice Maintenance drugs are prescriptions commonly used to treat conditions that

require regular, daily use of medicines.

If you take a maintenance drug, you can get two retail fills.

Then you must fill a 31-90-day supply of the maintenance drug at CVS Caremark® Mail Service Pharmacy, a designated network pharmacy, or a

CVS Pharmacy®.

If you do not, you will need to pay 100% of the drug cost.

Opt Out You must notify us if you want to continue to fill the medicine at a network

retail pharmacy. Just call the number on the member ID card.

Specialty You can get up to a 30-day supply of specialty drugs

You may fill your first prescription at any retail or specialty pharmacy. After that, all other fills must be through our preferred specialty pharmacy network.

Advanced Control Formulary Aetna Insured List



Hospitality Industry Health Insurance Trust WA24 PPO 6000 70/50 RX3 Effective Date: 01-01-2025 Open Choice® PPO - Washington

PLAN DESIGN & BENEFITS MEDICAL PLAN PROVIDED BY AETNA LIFE INSURANCE COMPANY

Your prescription drug plan also includes:

- · Diabetic supplies
- \$25 copay maximum per fill per 30 day supply for formulary insulin drugs and \$35 copay maximum per fill per 30 day supply for non-formulary insulin drugs
- \$17 copay maximum per device for epinephrine and \$35 copay maximum per fill per 30-day supply for asthma inhaler
- A limited list of over-the-counter medications when filled with a prescription

Family planning

- · Oral fertility drugs included.
- Contraceptives included up to a 12 month supply

The following are covered 100% in-network:

- · Oral chemotherapy drugs
- Seasonal vaccinations
- Preventive vaccinations
- Affordable Care Act (ACA) eligible preventive medications and contraceptives, also includes male condoms Refer to **Aetna.com** for a complete list of eligible prescription drugs.

Precertification requirements

Some covered prescription drugs need approval from us before we will cover the drug.

Some covered prescription drugs require step therapy before we cover them. With step therapy, you must first try one or more drugs before we will pay for drugs that require step therapy.

To get the most up-to-date precertification requirements and a list of drugs that require step therapy, see your plan documents or go online to your member website.

Choose generics with dispense as written (DAW) override - Sometimes your physician may say you need a brand-name prescription drug even if a generic is available. If so, you will pay the brand-name copay. If you ask for a brand-name prescription drug when a generic is available, you will pay the applicable brand-name copay plus the difference between the generic price and the brand-name price.

GENERAL PROVISIONS

Dependents who are eligible to be on your plan

Spouse, children from birth to age 26. Student status of children does not matter.

**We cover the cost of services based on whether doctors are "in network" or "out of network." We want to help you understand how much we pay for your out-of-network care. At the same time, we want to make it clear how much more you will need to pay for this "out-of-network" care.

You may choose a provider (doctor or hospital) in our network. You may choose to visit an out-of-network provider. If you choose a doctor who is out of network, your health plan may pay some of that doctor's bill. Most of the time, you will pay a lot more money out of your own pocket if you choose to use an out-of-network doctor or hospital.

When you choose out-of-network care, we limit the amount it will pay. This limit is called the "recognized" or "allowed" amount.

- For doctors and other professionals the amount is based on what Medicare pays for these services. The government sets the Medicare rate. Exactly how much we "recognize" depends on the plan you or your employer picks.
- For hospitals and other facilities, the amount is based on what Medicare pays for these services. The government sets the Medicare rate. Exactly how much we "recognize" depends on the plan you or your employer picks.



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Your doctor sets his or her own rate to charge you. It may be higher -- sometimes much higher -- than what your plan "recognizes." Your doctor may bill you for the dollar amount that we don't "recognize." You must also pay any copayments, coinsurance and deductibles under your plan. No dollar amount above the "recognized charge" counts toward your deductible or out-of-pocket maximums. To learn more about how we pay out-of-network benefits visit our website.

You can avoid these extra costs by getting your care from Aetna's broad network of health care providers. Go to www.aetna.com and click on "Find a Doctor" on the left side of the page. If you are already a member, sign on to your Navigator member site.

This applies when you choose to get care out of network. When you have no choice (for example: emergency room visit after a car accident, or for other emergency services), we will pay the bill as if you got care in network. You pay cost sharing and deductibles for your in-network level of benefits. Contact us if your provider asks you to pay more. You are not responsible for any outstanding balance billed by your providers for emergency services beyond your cost sharing and deductibles.

This way of paying out-of-network doctors and hospitals applies when you choose to get care out of network. When you have no choice (for example: emergency room visit after a car accident), we will pay the bill as if you got care innetwork. You pay your plan's copayments and deductibles for your in-network level of benefits. Contact us if your provider asks you to pay more. You are not responsible for any outstanding balance billed by your providers for emergency services beyond your copayments and deductibles.

Plans are provided by: Aetna Health Inc. While this material is believed to be accurate as of the production date, it is subject to change.

Health benefits and health insurance plans contain exclusions and limitations. Not all health services are covered.

See plan documents for a complete description of benefits, exclusions, limitations and conditions of coverage. Plan features and availability may vary by location and are subject to change. Providers are independent contractors and are not our agents. Provider participation may change without notice. We do not provide care or guarantee access to health services.



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The following is a list of services and supplies that are *generally* not covered. However, your plan documents may contain exceptions to this list based on state mandates or the plan design or rider(s) purchased by your employer.

- All medical and hospital services not specifically covered in, or which are limited or excluded by your plan documents
- Cosmetic surgery, including breast reduction.
- Custodial care.
- Dental care and dental X-rays.
- Donor egg retrieval
- Experimental and investigational procedures, except for coverage for medically necessary routine patient care costs for members participating in a cancer clinical trial.
- Hearing aids
- Home births
- Immunizations for travel or work, except where medically necessary or indicated.
- Implantable drugs and certain injectable drugs including injectable infertility drugs.
- Infertility services, including artificial insemination and advanced reproductive technologies such as IVF, ZIFT, GIFT, ICSI and other related services, unless specifically listed as covered in your plan documents.
- Long-term rehabilitation therapy.
- Non-medically necessary services or supplies.
- Outpatient prescription drugs (except for treatment of diabetes), unless covered by a prescription plan rider and overthe-counter medications (except as provided in a hospital) and supplies.
- · Radial keratotomy or related procedures.
- · Reversal of sterilization.
- Services for the treatment of sexual dysfunction/enhancement, including therapy, supplies or counseling or prescription drugs.
- · Special duty nursing.
- Therapy or rehabilitation other than those listed as covered.
- Weight control services including surgical procedures, medical treatments, weight control/loss programs, dietary regimens and supplements, appetite suppressants and other medications; food or food supplements, exercise programs, exercise or other equipment; and other services and supplies that are primarily intended to control weight or treat obesity, including Morbid Obesity, or for the purpose of weight reduction, regardless of the existence of comorbid conditions.

In case of emergency, call 911 or your local emergency hotline, or go directly to an emergency care facility.

Translation of this material into another language may be available. Please call Member Services at the number on the back of your ID card.

Puede estar disponible la traduccion de este material en otro idioma. Por favor llame a Servicios al Miembro al **1-888-982-3862.**

Plan features and availability may vary by location and group size.

For more information about Aetna plans, refer to www.aetna.com.

Aetna and MinuteClinic, LLC (which either operates or provides certain management support services to MinuteClinic-branded walk-in clinics) are both within the CVS Health family.

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