

<b>Effective Date</b> 1/1/2024	<b>Health Plan</b> Virtual Plus	<b>Ref</b> RQ-190013
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This is a brief summary of benefits. THIS IS NOT A CONTRACT OR CERTIFICATE OF COVERAGE. All benefit descriptions, including alternative care, are for medically necessary services. The Member will be charged the lesser of the cost share for the covered service or the actual charge for that service. For full coverage provisions, including limitations, please refer to your certificate of coverage.

In accordance with the Patient Protection and Affordable Care Act of 2010,

- The lifetime maximum on the dollar value of covered essential health benefits no longer applies. Members whose coverage ended by reason of reaching a lifetime limit under this plan are eligible to enroll in this plan, and
- Dependent children who are under the age of twenty-six (26) are eligible to enroll in this plan.

Benefits	Inside Network
<b>Plan deductible</b>	Individual deductible: \$3,000 per calendar year Family deductible: \$6,000 per calendar year
<b>Individual deductible carryover</b>	4th quarter carryover does not apply
<b>Plan coinsurance</b>	Plan pays 70%, you pay 30%
<b>Deductible and/or coinsurance waiver riders</b>	All services delivered via telehealth and 1st non-preventative primary care office visit are covered in full. Deductible and coinsurance do not apply to authorized outpatient visits in the clinic but do apply to all non-authorized outpatient services, including all surgical services. All other services covered at applicable cost shares.
<b>Out-of-pocket limit</b>	Individual out-of-pocket limit: \$7,000 Family out-of-pocket limit: \$14,000  Out-of-pocket expenses for the following covered services are included in the out-of-pocket limit:  All cost shares for covered services
<b>Pre-existing condition (PEC) waiting period</b>	No PEC
<b>Lifetime maximum</b>	Unlimited
<b>Outpatient services (Office visits)</b>	\$30 copay primary/\$60 copay specialty Deductible and coinsurance do not apply for authorized visits. Self-directed visits are subject to deductible and coinsurance, copay waived. Virtual visits are covered in full.
<b>Hospital services</b>	<b>Inpatient services:</b> Deductible and coinsurance apply <b>Outpatient surgery:</b> Deductible and coinsurance apply
<b>Prescription drugs (some injectable drugs may be covered under Outpatient services)</b>	Preferred generic/preferred brand/preferred specialty \$20/\$40/\$150 up to a 30 day supply
<b>Prescription mail order</b>	\$5 copay/2x prescription cost share up to a 90 day supply; After 1st fill, maintenance drugs must be filled through KFHPWA mail order or KP retail pharmacies
<b>Acupuncture</b>	Covered up to 12 visits per calendar year \$30 copay Deductible and coinsurance do not apply
<b>Ambulance services</b>	Plan pays 80%, you pay 20%
<b>Chemical dependency</b>	<b>Inpatient:</b> Deductible and coinsurance apply <b>Outpatient:</b> \$30 copay
<b>Devices, equipment and supplies</b>	Covered at 80% <ul style="list-style-type: none"> <li>• Durable medical equipment</li> <li>• Orthopedic appliances</li> <li>• Post-mastectomy bras limited to two (2) every six (6) months</li> <li>• Ostomy supplies</li> <li>• Prosthetic devices</li> </ul>

<b>Diabetic supplies</b>	Insulin, needles, syringes and lancets-see Prescription drugs. External insulin pumps, blood glucose monitors, testing reagents and supplies-see Devices, equipment and supplies. When Devices, equipment and supplies or Prescription drugs are covered and have benefit limits, diabetic supplies are not subject to these limits.
<b>Diagnostic lab and X-ray services</b>	<b>Inpatient:</b> Covered under Hospital services <b>Outpatient:</b> Deductible and coinsurance apply  High end radiology imaging services such as CT, MRI and PET must be determined Medically Necessary and require prior authorization except when associated with Emergency care or inpatient services.
<b>Emergency services</b> (copay waived if admitted)	\$200 copay at a designated facility \$200 copay at a non designated facility Deductible and coinsurance apply
<b>Hearing exams</b> (routine)	\$30 copay
<b>Hearing hardware</b>	\$3,000 per ear every 36 months
<b>Home health services</b>	Covered in full. No visit limit.
<b>Hospice services</b>	Covered in full
<b>Infertility services</b>	Not covered
<b>Manipulative therapy</b>	Covered up to 10 visits per calendar year without prior authorization \$30 copay Deductible and coinsurance do not apply
<b>Massage services</b>	See Rehabilitation services
<b>Maternity services</b>	<b>Inpatient:</b> Deductible and coinsurance apply <b>Outpatient:</b> \$30 copay. Routine care not subject to outpatient services copay.
<b>Mental Health</b>	<b>Inpatient:</b> Deductible and coinsurance apply <b>Outpatient:</b> \$30 copay
<b>Naturopathy</b>	Covered up to 3 visits per medical diagnosis per calendar year without prior authorization; additional visits when approved by the plan \$30 copay Deductible and coinsurance do not apply
<b>Newborn Services</b>	Initial hospital stay: See Hospital Services; Office visits: See Outpatient Services; Routine well care: See Preventive care. Any applicable cost share for newborn services is separate from that of the mother.
<b>Obesity-related surgery (bariatric)</b>	Not covered
<b>Organ transplants</b>	Unlimited, no waiting period  <b>Inpatient:</b> Deductible and coinsurance apply <b>Outpatient:</b> \$30 copay Deductible and coinsurance do not apply
<b>Preventive care</b> Well-care physicals, immunizations, Pap smear exams, mammograms	Covered in full  Women's contraception is covered as preventive, and Men's contraception is covered in full
<b>Rehabilitation services</b>  Rehabilitation visits are a total of combined therapy visits per calendar year	<b>Inpatient:</b> 30 days per calendar year. Services with mental health diagnoses are covered with no limit. Deductible and coinsurance apply <b>Outpatient:</b> 45 visits per calendar year. Services with mental health diagnoses are covered with no limit. \$30 copay primary/\$60 copay specialty
<b>Skilled nursing facility</b>	Up to 60 days per calendar year, deductible and coinsurance apply
<b>Sterilization</b> (vasectomy, tubal ligation)	Covered in full
<b>Temporomandibular Joint (TMJ) services</b>	<b>Inpatient:</b> Deductible and coinsurance apply <b>Outpatient:</b> \$30 copay Deductible and coinsurance do not apply
<b>Tobacco cessation counseling</b>	Quit for Life Program - covered in full
<b>Routine vision care</b> (1 visit every 12 months)	\$30 copay, deductible and coinsurance waived
<b>Optical hardware</b> Lenses, including contact lenses and frames	Not covered
<b>Virtual Care</b> Including Telemedicine, Telephone Services and Online (E-Visits)	Covered in full

