Coverage for: Individual / Family | Plan Type: HMO

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, <u>www.kp.org/plandocuments</u> or call 1-888-901-4636 (TTY: 711). For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms, see the Glossary. You can view the Glossary at <u>www.healthcare.gov/sbc-glossary</u> or call 1-888-901-4636 (TTY: 711) to request a copy.

| Important Questions | Answers | Why This Matters: |
|---|--|---|
| What is the overall <u>deductible</u> ? | \$1,000 Individual / \$2,000 Family | Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> . |
| Are there services covered before you meet your <u>deductible</u> ? | Yes. <u>Preventive care</u> and services indicated in chart starting on page 2. | This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. |
| Are there other deductibles for specific services? | No. | You don't have to meet deductibles for specific services. |
| What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ? | \$4,000 Individual / \$8,000 Family | The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met. |
| What is not included in the <u>out-of-pocket limit</u> ? | <u>Premiums</u> , <u>balance-billing</u> charges, health care this <u>plan</u> doesn't cover, and services indicated in chart starting on page 2. | Even though you pay these expenses, they don't count toward the out-of-pocket limit. |
| Will you pay less if you use a <u>network provider</u> ? | Yes. See <u>www.kp.org</u> or call 1-888- 901-4636 (TTY: 711) for a list of <u>network providers</u> . | This <u>plan</u> uses a <u>provider</u> <u>network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's</u> <u>network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays (<u>balance billing</u>). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services. |
| Do you need a <u>referral</u> to see a <u>specialist</u> ? | Yes, but you may self-refer to certain <u>specialists</u> . | This <u>plan</u> will pay some or all of the costs to see a <u>specialist</u> for covered services but only if you have a <u>referral</u> before you see the <u>specialist</u> . |

All <u>copayment</u> and <u>coinsurance</u> costs shown in this chart are after your <u>deductible</u> has been met, if a <u>deductible</u> applies.

| Common Medical | | What You Will Pay | | Limitations Exceptions 9 Other Important |
|---|--|--|---|--|
| Common Medical Event | Services You May Need | Network Provider (You will pay the least) | Non-Network Provider (You will pay the most) | Limitations, Exceptions, & Other Importan Information |
| | Primary care visit to treat an injury or illness | Telehealth: No charge, <u>deductible</u> does not apply; In- person with authorization: \$20 / visit, <u>deductible</u> does not apply; In-person without authorization: 20% coinsurance | Not covered | None |
| If you visit a health care <u>provider's</u> office or clinic | <u>Specialist</u> visit | Telehealth: No charge, <u>deductible</u> does not apply; In-person with authorization: \$40 / visit, <u>deductible</u> does not apply; In-person without authorization: 20% <u>coinsurance</u> | Not covered | None |
| | <u>Preventive</u> <u>care/screening</u> / immunization | No charge, <u>deductible</u> does not apply. | Not covered | You may have to pay for services that aren't preventive. Ask your <u>provider</u> if the services needed are preventive. Then check what your <u>plan</u> will pay for. |
| lf you have a test | Diagnostic test (x-ray, blood work) | 20% coinsurance | Not covered | None |
| n you nave a test | Imaging (CT/PET scans, MRIs) | 20% coinsurance | Not covered | Preauthorization required or will not be covered. |
| If you need drugs to treat your illness or condition | Preferred generic drugs | \$15 (retail); \$5 (mail order) / <u>prescription,</u> <u>deductible</u> does not apply. | Not covered | Up to a 30-day supply (retail); up to a 90-day supply (mail order). Subject to <u>formulary</u> guidelines. After 1st fill, maintenance drugs must be filled through KFHPWA mail order. |
| More information about <u>prescription</u> <u>drug coverage</u> is available at <u>www.kp.org/formulary</u> | Preferred brand drugs | \$35 (retail); 2x retail <u>cost share</u> (mail order) / <u>prescription</u> , <u>deductible</u> does not apply. | Not covered | Up to a 30-day supply (retail); up to a 90-day supply (mail order). Subject to <u>formulary</u> guidelines. After 1st fill, maintenance drugs must be filled through KFHPWA mail order. |
| | Non-preferred drugs | Applicable preferred generic or Preferred brand cost | Not covered | Up to a 30-day supply (retail); up to a 90-day supply (mail order). Subject to <u>formulary</u> |

| Common Medical | | What You Will Pay | | Limitations, Exceptions, & Other Important | |
|--|--|--|---|---|--|
| Event | Services You May Need | Network Provider (You will pay the least) | Non-Network Provider (You will pay the most) | Information | |
| | | shares apply. | | guidelines , when approved through the exception process. After 1st fill, maintenance drugs must be filled through KFHPWA mail order. | |
| | Specialty drugs | \$150 (retail) / <u>prescription,</u> <u>deductible</u> does not apply | Not covered | Up to a 30-day supply (retail). Subject to <u>formulary</u> guidelines. | |
| lf you have outpatient surgery | Facility fee (e.g., ambulatory surgery center) | 20% coinsurance | Not covered | None | |
| | Physician/surgeon fees | 20% coinsurance | Not covered | None | |
| lf you need | Emergency room care | \$200 / visit, then 20% coinsurance | \$200 / visit, then 20% coinsurance | You must notify Kaiser Permanente within 24 hours if admitted to a <u>Non-network provider</u> ; limited to initial emergency only. <u>Copayment</u> waived if admitted directly to the hospital as an inpatient. | |
| immediate medical attention | Emergency medical transportation | 20% <u>coinsurance,</u> <u>deductible</u> does not apply. | 20% <u>coinsurance</u> , <u>deductible</u> does not apply. | None | |
| | Urgent care | \$20 / visit for primary care or \$40 / visit for Specialty care, <u>deductible</u> does not apply. | \$200 / visit, then 20% coinsurance | Non-network providers covered when temporarily outside the service area. | |
| lf you have a | Facility fee (e.g., hospital room) | 20% coinsurance | Not covered | Preauthorization required or will not be covered. | |
| hospital stay | Physician/surgeon fees | 20% coinsurance | Not covered | Preauthorization required or will not be covered. | |
| If you need mental health, behavioral health, or substance abuse services | Outpatient services | Telehealth: No charge, <u>deductible</u> does not apply; In-person with authorization: \$20 / visit, <u>deductible</u> does not apply; In-person without authorization: 20% <u>coinsurance</u> | Not covered | None | |
| | Inpatient services | 20% coinsurance | Not covered | Preauthorization required or will not be covered. | |
| If you are pregnant | Office visits | 20% <u>coinsurance</u> | Not covered | Cost sharing does not apply for preventive | |

| Common Medical | | What You Will Pay | | Limitations Excontions & Other Important | |
|---|---|---|---|--|--|
| Common Medical Event | Services You May Need | Network Provider (You will pay the least) | Non-Network Provider (You will pay the most) | Limitations, Exceptions, & Other Important Information | |
| | | | | services. Maternity care may include tests and services described elsewhere in the SBC (i.e. ultrasound). | |
| | Childbirth/delivery professional services | 20% coinsurance | Not covered | You must notify Kaiser Permanente within 24 hours of admission, or as soon thereafter as medically possible. Newborn services <u>cost</u> shares are separate from that of the mother. | |
| | Childbirth/delivery facility services | 20% coinsurance | Not covered | You must notify Kaiser Permanente within 24 hours of admission, or as soon thereafter as medically possible. Newborn services <u>cost</u> shares are separate from that of the mother. | |
| | Home health care | No charge, <u>deductible</u> does not apply. | Not covered | Preauthorization required or will not be covered. | |
| If you need help recovering or have other special health needs | Rehabilitation services | Outpatient: Telehealth: No charge, <u>deductible</u> does not apply; In-person with authorization: \$40 / visit, <u>deductible</u> does not apply; In- person without authorization: 20% <u>coinsurance</u> Inpatient: 20% coinsurance | Not covered | Combined with Habilitation services: Outpatient: 45 visit limit / year. Inpatient: 30- day limit / year, <u>preauthorization</u> required or will not be covered. | |
| | Habilitation services | Outpatient: Telehealth: No charge, <u>deductible</u> does not apply; In-person with authorization: \$40 / visit, <u>deductible</u> does not apply; In- person without authorization: 20% <u>coinsurance</u> Inpatient: 20% coinsurance | Not covered | Combined with Rehabilitation services: Outpatient: 45 visit limit / year. Inpatient: 30- day limit / year, <u>preauthorization</u> required or will not be covered. | |
| | Skilled nursing care | 20% coinsurance | Not covered | 60-day limit / year. <u>Preauthorization</u> required or will not be covered. | |
| | Durable medical equipment | 20% <u>coinsurance,</u> <u>deductible</u> does not apply. | Not covered | Subject to <u>formulary</u> guidelines. <u>Preauthorization</u> required or will not be covered. | |
| | Hospice services | No charge, <u>deductible</u> does | Not covered | Preauthorization required or will not be | |

| Common Medical | Services You May Need | What You Will Pay | | Limitations, Exceptions, & Other Important |
|---------------------|--------------------------------|---|---|--|
| Event | | Network Provider (You will pay the least) | Non-Network Provider (You will pay the most) | Information |
| | | not apply. | | covered. |
| If your child needs | Children's eye exam | \$20 / visit for refractive exam, <u>deductible</u> does not apply. | Not covered | Limited to 1 exam / 12 months |
| dental or eye care | Children's glasses | Not covered | Not covered | None |
| | Children's dental check- up | Not covered | Not covered | None |

Excluded Services & Other Covered Services:

| Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.) | | | | |
|--|--|--------------------------|--|--|
| Bariatric surgery | Infertility treatment | Private-duty nursing | | |
| Children's glasses | Long-term care | Routine foot care | | |
| Cosmetic surgery | • Non-emergency care when traveling outside the U.S. | Weight loss programs | | |
| Dental care (Adult and child) | | | | |
| Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your <u>plan</u> document.) | | | | |
| Acupuncture (12 visit limit / year) | Hearing aids (\$3,000 limit / ear / 36 months) | Routine eye care (Adult) | | |
| Chiropractic care (10 visit limit / year) | | | | |

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is shown in the chart below. Other coverage options may be available to you, too, including buying individual insurance coverage through the <u>Health</u> Insurance Marketplace. For more information about the <u>Marketplace</u>, visit <u>www.HealthCare.gov</u> or call 1-800-318- 2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information on how to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact the agencies in the chart below.

Contact Information for Your Rights to Continue Coverage & Your Grievance and Appeals Rights:

| Kaiser Permanente Member Services | 1-888-901-4636 (TTY: 711) or <u>www.kp.org</u> |
|--|---|
| Department of Labor's Employee Benefits Security Administration | 1-866-444-EBSA (3272) or <u>www.dol.gov/ebsa/healthreform</u> |
| Department of Health & Human Services, Center for Consumer Information & Insurance Oversight | 1-877-267-2323 x61565 or <u>www.cciio.cms.gov.</u> |
| Washington Department of Insurance | 1-800-562-6900 or <u>www.insurance.wa.gov</u> |

Does this plan provide Minimum Essential Coverage? Yes

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

Does this plan meet the Minimum Value Standards? Yes

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-888-901-4636 (TTY: 711). Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-888-901-4636 (TTY: 711). Chinese (中文): 如果需要中文的帮助, 请拨打这个号码 1-888-901-4636 (TTY: 711). Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwijijgo holne' 1-888-901-4636 (TTY: 711).

To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next section.

About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost-sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby (9 months of in-network pre-natal care and a hospital delivery)

| The plan's overall deductible | \$1,000 |
|---------------------------------------|---------|
| Specialist copayment | \$40 |
| Hospital (facility) coinsurance | 20% |
| Other (blood work) <u>coinsurance</u> | 20% |

This EXAMPLE event includes services like: <u>Specialist</u> office visits (prenatal care) Childbirth/Delivery Professional Services Childbirth/Delivery Facility Services <u>Diagnostic tests</u> (ultrasounds and blood work) <u>Specialist</u> visit (anesthesia)

| Total Example Cost | \$12,700 |
|---------------------------------|----------|
| In this example, Peg would pay: | |
| Cost Sharing | |
| Deductibles | \$1,000 |
| <u>Copayments</u> | \$10 |
| Coinsurance | \$2,100 |
| What isn't covered | |
| Limits or exclusions | \$20 |
| The total Peg would pay is | \$3,130 |

| Managing Joe's Type 2 Diabetes |
|---|
| (a year of routine in-network care of a well- |
| controlled condition) |

| The plan's overall deductible | \$1,000 |
|---------------------------------------|---------|
| Specialist copayment | \$40 |
| Hospital (facility) coinsurance | 20% |
| Other (blood work) <u>coinsurance</u> | 20% |
| | |

This EXAMPLE event includes services like: <u>Primary care physician</u> office visits (including disease education) <u>Diagnostic tests</u> (blood work) <u>Prescription drugs</u> <u>Durable medical equipment</u> (glucose meter)

| Total Example Cost | \$5,600 |
|--------------------|---------|
|--------------------|---------|

In this example, Joe would pay:

| Cost Sharing | |
|----------------------------|---------|
| Deductibles | \$40 |
| Copayments | \$1,000 |
| Coinsurance | \$0 |
| What isn't covered | |
| Limits or exclusions | \$0 |
| The total Joe would pay is | \$1,040 |

Mia's Simple Fracture

(in-network emergency room visit and follow up care)

| The plan's overall deductible | \$1,000 |
|----------------------------------|---------|
| Specialist copayment | \$40 |
| Hospital (facility) coinsurance | 20% |
| Other (x-ray) <u>coinsurance</u> | 20% |

This EXAMPLE event includes services like:

Emergency room care (including medical supplies) Diagnostic test (x-ray) Durable medical equipment (crutches) Rehabilitation services (physical therapy)

| Total Example Cost | \$2,800 |
|--------------------|---------|
| | |

In this example, Mia would pay:

| Cost Sharing | |
|----------------------------|---------|
| Deductibles | \$900 |
| <u>Copayments</u> | \$200 |
| Coinsurance | \$200 |
| What isn't covered | |
| Limits or exclusions | \$0 |
| The total Mia would pay is | \$1,300 |

The plan would be responsible for the other costs of these EXAMPLE covered services.