# KAISER PERMANENTE®

Summary of Benefits and Coverage: What this Plan Covers & What You Pay For Covered Services Kaiser Foundation Health Plan of Washington Options, Inc.: HIHIT - Emerald

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, go to <u>www.kp.org/wa</u> or by calling 1-888-901-4636. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms see the Glossary. You can view the Glossary at <u>www.healthcare.gov/sbc-glossary</u> or call 1-888-901-4636 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall <u>deductible</u> ?	\$1,000 individual/\$2,000 family for <u>preferred</u> <u>provider</u> <u>network</u> \$2,000 individual/\$4,000 family out-of- network	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your <u>deductible?</u>	Does not apply to <u>preferred provider</u> <u>preventive care</u> , <u>preferred provider</u> <u>prescription drugs</u> and eye exams.	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this plan covers certain <u>preventive services</u> without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <u>https://www.healthcare.gov/coverage/preventive-care-benefits/</u> .
Are there other deductibles for specific services?	No.	You don't have to meet deductibles for specific services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	Yes, for <u>preferred provider</u> <u>network</u> \$4,000 individual/\$8,000 family For out-of-network \$8,000 individual/\$16,000 family	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket</u> limits until the overall family <u>out-of-pocket</u> limit has been met.
What is not included in the <u>out-of-pocket limit</u> ?	Premiums, balance-billed charges and health care this plan doesn't cover.	Even though you pay these expenses, they don't count toward the out-of-pocket limit.
Will you pay less if you use a <u>network provider</u> ?	Yes. See <u>www.kp.org/wa</u> or call 1-888-901- 4636 for a list of <u>network providers</u> .	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan</u> 's <u>network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider</u> 's charge and what your <u>plan</u> pays ( <u>balance billing</u> ). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No.	You can see the specialist you choose without a referral.

All copayment and coinsurance costs shown in this chart are after your deductible has been met, if a deductible applies.

Common		What You Will Pay		Limitations, Exceptions, & Other
Medical Event	Services You May Need	Preferred Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Important Information
If you visit a health care <u>provider's</u> office or clinic	Primary care visit to treat an injury or illness	\$25 <u>copayment</u> (\$15 <u>copayment</u> enhanced benefit)/visit or 20% <u>coinsurance</u>	40% <u>coinsurance</u>	Deductible and coinsurance do not apply to any combination of first 4 outpatient visits per calendar year, then covered at deductible and coinsurance (copayment waived), for preferred provider network only. Manipulative therapy is limited to 8 visits per calendar year, additional visits are covered with preauthorization or will not be covered, acupuncture is limited to 12 visits per calendar year, (limits are shared with preferred and <u>out-of-network provider</u> <u>networks</u> ). Enhanced benefit applies when services are provided by an Enhanced <u>provider</u> .
	<u>Specialist</u> visit	\$25 <u>copayment</u> (\$15 <u>copayment</u> enhanced benefit)/visit or 20% <u>coinsurance</u>	40% <u>coinsurance</u>	None
	Preventive care/screening/ immunization	No charge <u>Deductible</u> does not apply	40% <u>coinsurance</u>	Services must be in accordance with the Kaiser Permanente well-care schedule. You may have to pay for services that aren't <u>preventive</u> . Ask your <u>provider</u> if the services you need are <u>preventive</u> . Then check what your <u>plan</u> will pay for.
If you have a test	<u>Diagnostic test</u> (x-ray, blood work)	20% <u>coinsurance</u>	40% <u>coinsurance</u>	No charge up to a \$500 allowance ( <u>Diagnostic test</u> & Imaging combined) per calendar year. After limit <u>coinsurance</u> will apply. Limits are combined between all <u>networks</u> .
	Imaging (CT/PET scans, MRIs)	20% <u>coinsurance</u>	40% <u>coinsurance</u>	No charge up to a \$500 allowance ( <u>Diagnostic test</u> & Imaging combined) per calendar year. After limit <u>coinsurance</u> will apply. Limits are combined between all

Common		What You Will Pay		Limitations, Exceptions, & Other	
Medical Event	Services You May Need	Preferred Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Important Information	
				networks. High end radiology imaging services such as CT, MRI and PET require <u>preauthorization</u> or will not be covered.	
	Preferred generic drugs	\$20 or (\$15 enhanced) <u>copayment</u> /prescription <u>Deductible</u> does not apply	Not covered	Covers up to a 30-day supply	
If you need drugs to treat your illness or condition	Preferred brand drugs	\$50 or (\$45 enhanced) <u>copayment</u> /prescription <u>Deductible</u> does not apply	Not covered	Covers up to a 30-day supply	
More information about prescription drug	Non-preferred generic/brand drugs	\$95 or (\$85 enhanced) <u>copayment</u> /prescription <u>Deductible</u> does not apply	Not covered	Covers up to a 30-day supply	
<u>coverage</u> is available at <u>www.kp.org/wa</u> .	Mail-order drugs	Member pays two times the enhanced benefit <u>prescription drug cost</u> <u>share/prescription</u> <u>Deductible</u> does not apply	Not covered	Covers up to a 90-day supply	
If you have outpatient	Facility fee (e.g., ambulatory surgery center)	20% coinsurance	40% coinsurance	None	
surgery	Physician/surgeon fees	20% <u>coinsurance</u>	40% <u>coinsurance</u>	None	
	Emergency room care	\$200 <u>copayment</u> + 20% <u>coinsurance</u>	\$200 <u>copayment</u> + 20% <u>coinsurance</u>	Notify Kaiser Permanente within 24 hours of admission, or as soon thereafter as medically possible, <u>copayment</u> is waived if admitted.	
If you need immediate medical attention	Emergency medical transportation	20% coinsurance	20% coinsurance	None	
	Urgent care	\$25 <u>copayment</u> (\$15 <u>copayment</u> enhanced benefit)/visit or 20% <u>coinsurance</u>	40% <u>coinsurance</u>	None	
If you have a hospital	Facility fee (e.g., hospital room)	20% coinsurance	40% coinsurance	Non-emergency inpatient services require preauthorization or will not be covered.	
stay	Physician/surgeon fees	20% <u>coinsurance</u>	40% <u>coinsurance</u>	Non-emergency inpatient services require preauthorization or will not be covered.	

Common		What You Will Pay		Limitations, Exceptions, & Other
Medical Event	Services You May Need	Preferred Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Important Information
If you need mental health, behavioral health, or substance	Outpatient services	\$25 <u>copayment</u> (\$15 <u>copayment</u> enhanced benefit)/visit or 20% <u>coinsurance</u>	40% <u>coinsurance</u>	None
abuse services	Inpatient services	20% <u>coinsurance</u>	40% coinsurance	Non-emergency inpatient services require preauthorization or will not be covered.
	Office visits	\$25 <u>copayment</u> (\$15 <u>copayment</u> enhanced benefit)/visit or 20% <u>coinsurance</u>	40% <u>coinsurance</u>	Preventive services related to prenatal and preconception care are covered as preventive care. Routine care is covered as preventive care and not subject to the copayment.
lf you are pregnant	Childbirth/delivery professional services	20% <u>coinsurance</u>	40% <u>coinsurance</u>	Notify Kaiser Permanente within 24 hours of admission, or as soon thereafter as medically possible. Newborn services <u>cost shares</u> are separate from that of the mother.
	Childbirth/delivery facility services	20% coinsurance	40% coinsurance	Newborn services <u>cost shares</u> are separate from that of the mother.
	Home health care	20% <u>coinsurance</u>	40% coinsurance	Requires <u>preauthorization</u> or will not be covered.
If you need help recovering or have	Rehabilitation services	\$25 <u>copayment</u> (\$15 <u>copayment</u> enhanced benefit)/visit or 20% <u>coinsurance</u> for outpatient 20% <u>coinsurance</u> for inpatient	40% <u>coinsurance</u> for outpatient 40% <u>coinsurance</u> for inpatient	Limited to 45 visits per calendar year/outpatient. Limited to 30 days per calendar year/inpatient. (combined limit with <u>Habilitation services</u> ). Services with mental health diagnoses are covered with no limit. Limits are combined with preferred and <u>out- of-network provider networks</u> .
other special health needs	Habilitation services	\$25 <u>copayment</u> (\$15 <u>copayment</u> enhanced benefit)/visit or 20% <u>coinsurance</u> for outpatient 20% <u>coinsurance</u> for inpatient	40% <u>coinsurance</u> for outpatient 40% <u>coinsurance</u> for inpatient	Limited to 45 visits per calendar year/outpatient. Limited to 30 days per calendar year/inpatient. (combined limit with <u>Rehabilitation services</u> ). Services with mental health diagnoses are covered with no limit. Limits are combined with preferred and <u>out-of-network provider networks</u> .
	Skilled nursing care	20% <u>coinsurance</u>	40% <u>coinsurance</u>	Limited to 60 days per calendar year. Limits

Common		What You Will Pay		Limitations, Exceptions, & Other
Medical Event	Services You May Need	Preferred Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Important Information
				are combined with preferred and <u>out-of-</u> <u>network provider networks</u> . Requires <u>preauthorization</u> or will not be covered.
	Durable medical equipment	20% coinsurance	40% coinsurance	Requires <u>preauthorization</u> or will not be covered.
	Hospice services	20% coinsurance	40% coinsurance	Requires <u>preauthorization</u> or will not be covered.
If your child needs	Children's eye exam	No charge <u>Deductible</u> does not apply	No charge <u>Deductible</u> does not apply	Limited to one exam every 12 months
dental or eye care	Children's glasses	Not covered	Not covered	None
	Children's dental check-up	Not covered	Not covered	None

Excluded Services & Other Covered Services:

Services Your <u>Plan</u> Generally Does NOT Cover (Check your policy or <u>plan</u> document for more information and a list of any other <u>excluded services</u> .)			
Bariatric surgery	Hearing aids	<ul> <li>Private-duty nursing</li> </ul>	
Children's glasses	<ul> <li>Infertility treatment</li> </ul>	Routine foot care	
Cosmetic surgery	Long-term care	<ul> <li>Weight loss programs</li> </ul>	
Dental care (Adult)	<ul> <li>Non-emergency care when traveling</li> </ul>	g outside the U.S.	
Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your <u>plan</u> document.)			
Acupuncture	Chiropractic care	Routine eye care (Adult)	

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Employee Benefits Security Administration at 1-866-444-3272 or <a href="http://www.dol.gov/ebsa">www.dol.gov/ebsa</a>, or the U.S. Department of Health and Human Services at 1-877-267-2323 x61565 or <a href="http://www.cciio.cms.gov">www.cciio.cms.gov</a>. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance <a href="http://www.HealthCare.gov">Marketplace</a>. For more information about the <a href="http://www.HealthCare.gov">Marketplace</a>, visit <a href="http://www.HealthCare.gov">www.HealthCare.gov</a> or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: : The Washington Office of Insurance Commissioner at : <u>http://www.insurance.wa.gov/your-insurance/health-insurance/appeal/</u>. The Insurance Consumer Hotline at 1-800-562-6900 or access to a page to email the same office: <u>http://www.insurance.wa.gov/your-insurance/email-us/</u>. Or the Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or <u>www.dol.gov/ebsa/healthreform</u>.

### Does this plan provide Minimum Essential Coverage? Yes

If you don't have Minimum Essential Coverage for a month, you'll have to make a payment when you file your tax return unless you qualify for an exemption from the requirement that you have health coverage for that month.

### Does this plan meet the Minimum Value Standards? Yes

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

## Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-888-901-4636. Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-888-901-4636. Chinese (中文): 如果需要中文的帮助,请拨打这个号码 1-888-901-4636. Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-888-901-4636.

-----To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next section.-----



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and excluded services under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby			
(9 months of in-network pre-natal care and a			
hospital delivery)			

The <u>plan's</u> overall <u>deductible</u>	\$1,000
Specialist cost sharing	\$25 + 20%
Hospital (facility) <u>coinsurance</u>	20%
Other (blood work) <u>coinsurance</u>	20%

This EXAMPLE event includes services like: Specialist office visits (*prenatal care*) Childbirth/Delivery Professional Services Childbirth/Delivery Facility Services Diagnostic tests (*ultrasounds and blood work*) Specialist visit (*anesthesia*)

# Total Example Cost\$12,800

### In this example, Peg would pay:

Cost Sharing		
<u>Deductible</u> s	\$1,000	
<u>Copayment</u> s	\$40	
<u>Coinsurance</u>	\$2,300	
What isn't covered		
Limits or exclusions		
The total Peg would pay is	\$3,400	

# Managing Joe's type 2 Diabetes (a year of routine in-network care of a wellcontrolled condition)

The <u>plan's</u> overall <u>deductible</u>	\$1,000
Specialist cost sharing	\$25 + 20%
Hospital (facility) coinsurance	20%
Other (blood work) <u>coinsurance</u>	20%

This EXAMPLE event includes services like:Primary care physician office visits (*including disease education*)Diagnostic tests (*blood work*)Prescription drugsDurable medical equipment (glucose meter)

Total Example Cost \$7,400

In this example, Joe would pay:		
Cost Sharing		
<u>Deductible</u> s	\$1,000	
<u>Copayment</u> s	\$1,600	
<u>Coinsurance</u>	\$60	
What isn't covered		
Limits or exclusions	\$60	
The total Joe would pay is	\$2,720	

# Mia's Simple Fracture (in-network emergency room visit and follow up care)

<ul> <li>The <u>plan's</u> overall <u>deductible</u></li> <li><u>Specialist cost sharing</u></li> </ul>	\$1,000 \$25 + 20%
Hospital (facility) <u>coinsurance</u>	20%
Other (x-ray) <u>coinsurance</u>	20%

This EXAMPLE event includes services like: Emergency room care *(including medical supplies)* Diagnostic test *(x-ray)* Durable medical equipment *(crutches)* Rehabilitation services *(physical therapy)* 

Total Example Cost	\$1,900
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### In this example, Mia would pay:

Cost Sharing	
<u>Deductible</u> s	\$1,000
<u>Copayment</u> s	\$100
Coinsurance	\$200
What isn't covered	
Limits or exclusions	\$0
The total Mia would pay is	\$1,300